

The digital side of your clients' estates

A will can say who inherits the photos and email. It can't make Apple, Google or Microsoft hand them over. The free tools that do that must be set up **by the client, while they are alive**.

Platform	Set up in advance	If nothing was set up
Apple / iCloud	Legacy Contact with access key	Court order naming the rightful inheritor
Google / Gmail	Inactive Account Manager sends chosen data	Request process, no guarantee; may be deleted after 2 years' inactivity
Microsoft / Outlook / OneDrive	No tool	Generally a subpoena or court order
Facebook	Legacy contact, or deletion	Family can request memorialisation
Password manager	Emergency access after a waiting period	Vault usually unrecoverable



What CamCore Digital Legacy does

Friendly online sessions on Microsoft Teams where clients set up these tools themselves, plus a workbook that records which accounts exist and where the access key is kept — ready to file with the will.



What we never do

See or store passwords, take control of devices, act as legacy contact or executor, or give legal or financial advice. Anything about wills and estates comes back to you.



For families after a death

A 90-minute After-a-Death session explains each platform's process and helps lodge requests — honestly, with no promises of access.

No referral fees are paid or accepted. National Police Check and professional indemnity insurance current.



Free monthly online talk for your clients

"What happens to your photos and accounts when you die?" — last Tuesday of each month, 7pm. Details and bookings: camcore.au/legacy

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